Systematic scaling up of neonatal care in countries

Rudolf Knippenberg, Joy E Lawn, Gary L Darmstadt, Genevieve Begkoyian, Helga Fogstad, Netsanet Walelign, Vinod K Paul, for the Lancet Neonatal Survival Steering Team*

Every year about 70% of neonatal deaths (almost 3 million) happen because effective yet simple interventions do not reach those most in need. Coverage of interventions is low, progress in scaling up is slow, and inequity is high, especially for skilled clinical interventions. Situations vary between and within countries, and there is no single solution to saving lives of newborn babies. To scale up neonatal care, two interlinked processes are required: a systematic, data-driven decision-making process, and a participatory, rights-based policy process. The first step is to assess the situation and create a policy environment conducive to neonatal health. The next step is to achieve optimum care of newborn infants within health system constraints; in the absence of strong clinical services, programmes can start with family and community care and outreach services. Addressing missed opportunities within the limitations of health systems, and integrating care of newborn children into existing programmes—e.g., safe motherhood and integrated management of child survival initiatives—reduces deaths at a low marginal cost. Scaling up of clinical care is a challenge but necessary if maximum effect and equity are to be achieved in neonatal health, and maternal deaths are to be reduced. This step involves systematically strengthening supply of, and demand for, services. Such a phased programmatic implementation builds momentum by reaching achievable targets early on, while building stronger health systems over the longer term. Purposeful orientation towards the poor is vital. Monitoring progress and effect is essential to refining strategies. National aims to reduce neonatal deaths should be set, and interventions incorporated into national plans and existing programmes.

Every year, 4 million newborn babies die in the first month of life. 99% in low-income and middle-income countries.1 Babies born in the poorest countries have the highest risk of death, and within these countries the neonatal mortality rate (NMR) among the poorest families is 19–44% higher than among the richest (regional averages based on 48 demographic and health surveys [DHS], 1995–2002). Up to 70% of deaths could be prevented if proven interventions were implemented effectively with high coverage where they are needed most—a modern-day example of the inverse care law (figure 1).1 Although universal recommendations can be given for evidence-based interventions, the delivery strategy for a particular intervention varies across settings and should be adapted to local reality.1 Health care can be delivered through population-oriented outreach services, family-oriented and community-oriented services, and individual-oriented clinical services.4

Interventions that have the greatest effect on neonatal deaths are less dependent on technology and commodities than on people with skills. Ideally, every woman should be able to choose to deliver with a skilled attendant present, and if either the mother or her newborn baby have complications, both have the right to access safe professional care. In high-income countries, this ideal exists. In south Asia and sub-Saharan Africa, however, where two-thirds of neonatal (and maternal) deaths happen, only about a third of women deliver in the presence of a skilled attendant. Coverage of postnatal care is lower still, although comparable DHS data are available for only a handful of countries. The average number of mothers giving birth with a skilled attendant in Africa has risen by 0–2% per year for the past decade (http://www.childinfo.org). At this rate, by the year 2015 the average skilled attendant coverage in Africa will still be less than 50%. Rates of caesarean sections are low in the highest mortality countries in Africa.3 Clinical care is even less equitable than antenatal care: within poor countries the richest women have two-times to three-times higher antenatal care coverage than the poorest, but about six-times higher skilled attendance (figure 1). Thus, coverage is low, progress is slow, and inequity is high.

In countries with low coverage of skilled clinical care for maternal and child health, the staff, infrastructure, and support needed to achieve universal coverage are

![Figure 1: Variation across quintiles of socioeconomic status in regional average coverage for antenatal care (>3 visits) and skilled attendance at birth](http://www.childinfo.org)
attainable with major investments, but not in the short term. Increasing coverage depends on new commitment to a massive increase in the numbers of midwives and doctors as well as innovative approaches to retaining staff, especially in poor rural communities. Even with many new resources, there are no shortcuts: achieving universal coverage of skilled care will take decades. Meanwhile, most neonatal deaths continue to arise in underserved and poor communities—the same communities that will wait the longest for access to skilled care.

In this third paper of the neonatal survival series, we use an adaptation of the four-step management cycle as a guide for scaling up care for newborn babies in different settings (panel 1). Two parallel, interdependent processes are needed: a systematic prioritisation and management process, and a rights-based political process, including identification and engagement of key stakeholders. A rights-based approach is necessary to focus attention on tailoring services to the needs of the poor and empowering mothers and communities to adopt good health practices and demand quality care.

This notion involves a major shift from neonatal care as charity, to a view that holds politicians and providers accountable for the health of babies. We describe the processes with case studies from two countries (Ethiopia and Madagascar) and one large Indian State (Gujarat), and include estimates of the effect and cost of the strategies selected and one large Indian State (Gujarat), and include studies from two countries (Ethiopia and Madagascar) the health of babies. We describe the processes with case view that holds politicians and providers accountable for

**Step 1: assess situation and create good policy environment**

Neonatal survival does not have a one-size-fits-all solution. There is variation between and even within countries; the numbers and causes of neonatal deaths, the capacity of the health system, and the obstacles faced and resources available vary greatly.

**Panel 2: Steps to scale up neonatal health**

**Step 1: Assess the situation and create a policy environment conducive to neonatal health**

**Step 2: Achieve optimum neonatal care within the constraints of the situation**

a) Start with outreach or family-community care if the health system is not strong
b) Identify and address missed opportunities within the formal health-care system
c) Coordinate across programmes relevant to neonatal health

**Step 3: Systematically scale-up neonatal care**

a) Strengthen supply
b) Improve demand
c) Overcome supply and demand obstacles

**Step 4: Monitor coverage and measure effect and cost**

**Assess the situation**

We have distinguished four broad settings for neonatal health on the basis of NMR (table 1). This simple classification could be applied to national and subnational analyses—for example, different states in India represent very different settings, and even within one state, the urban and rural populations can differ greatly. The causes of neonatal mortality vary between (and within) countries and are closely correlated to NMR. In very high NMR settings, almost 50% of neonatal deaths are due to infections, with a median of 13% due to tetanus—these causes of death are the most feasible to address immediately. In the absence of cause-of-death

**Panel 2: Data inputs and methods used to obtain estimates for this report**

We derived the costing and effect simulations with marginal budgeting for bottlenecks (MBB), a strategy prioritisation method developed by UNICEF, the World Bank, and WHO. The method links programme expenditure to the reduction of child and maternal mortality. Inputs for the analyses presented are described. The effect and cost per person is estimated for a particular set of interventions that reached specified coverage levels in a given time, providing a basis for policy dialogue and planning. Output is provided for three 4-year periods up to the MDG deadline in 2015.

**Baseline neonatal mortality**

NMR from the latest DHS by country or by state, and relevant local demographic data, such as crude birth rate.

**Cause-specific neonatal mortality**

Estimates by country from the CHERG (Child Health Epidemiology Reference Group) neonatal estimates.

**Coverage**

Coverage of an intervention or package refers to the proportion of the target population that receives the intervention or package. Sources used for the simulations are the most recent DHS survey or other local data. Where the intervention does not have coverage data, we ascertained surrogate estimates via an expert consultative process.

**Effect estimates**

Based on those presented in the second paper of this series for neonatal outcomes, the Bellagio child survival series for mortality in children younger than age 5 years, and WHO CHOICE (choosing interventions that are cost effective) for maternal outcomes (unpublished data).

**Costing**

Calculated with the cadre of worker, client-provider time, training, refresher courses, supervision, incentives, drugs, and equipment, and given in US$. The costing of time and commodities is based on local data and draws on the World Bank database if local data are not available. The costs of building a health system and new facilities, and training new cadres of workers, are included.
problem for 60% of the population, even when they have skilled care at delivery. Clearly, although access is a barrier, or lack of information or transport. Ethiopia might be excluded due to acceptability or affordability lacking (table 1). Specific poor and marginalised groups are the most challenging, and yet present the greatest opportunities to save neonatal lives.

When designing health-care programmes, the strengths and weaknesses of the health system and the societal context matter as much as the epidemiology of neonatal mortality; yet these factors are often not adequately assessed or addressed. Knowledge of the coverage and quality of health care, as well as home neonatal care practices and underlying cultural beliefs, are essential to programme success. Barriers to care involve supply factors—eg, access, human resources, commodities, quality of care—and demand factors—eg, affordability, acceptability, compliance. In very high NMR settings, coverage of clinical care, such as skilled delivery and emergency obstetric and neonatal care, is lacking (table 1). Specific poor and marginalised groups might be excluded due to acceptability or affordability barriers, or lack of information or transport. Ethiopia (panel 3, figure 2) is an example of a setting with a very high NMR (52 per 1000 livebirths) and very low coverage of care. Although almost 40% of the population lives within 5 km of a staffed health clinic, only 5% of women have skilled care at delivery. Clearly, although access is a problem for 60% of the population, even when accessible, poverty and low demand for care limit use of services. In the poorest quintile, only 1% of women deliver with a skilled attendant present, compared with 25% in the richest quintile. Madagascar (panel 4, figure 3) and Gujarat State, India (panel 5, figure 4), are both examples of settings with high NMRs (34 and 40 per 1000, respectively), yet their health-system coverage, obstacles, and challenges are very different. In Madagascar, coverage of obstetric care is much lower than that of antenatal care, largely because of a shortage of skilled staff. In Gujarat State, skilled attendance coverage is fairly high, but has stagnated, and the key obstacle to care is affordability for the poor. In every setting, discussion with local experts, health staff, and community representatives is important to identify the specific barriers and to discuss strategies to overcome them.

**Clinical versus community care: a conflict?**

More than 60 million women deliver without skilled care every year. Meanwhile, the pendulum of global policy swings, detracting from progress in both skilled facility-based care and community-based care. The 1970s and 1980s saw a rise in primary health care and mass training of community health workers and traditional birth attendants, with little focus on skilled care. Often traditional birth attendants were trained briefly and then left unsupervised, without links to a referral system. A meta-analysis of mainly observational studies notes a small decrease in perinatal mortality (8%) and birth

<table>
<thead>
<tr>
<th>Place of birth (median % births in health facility)</th>
<th>NMR &gt;45</th>
<th>NMR 30–45</th>
<th>NMR 15–29</th>
<th>NMR &lt;15</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mainly home (33%)</td>
<td>30%</td>
<td>45%</td>
<td>20%</td>
<td>5%</td>
</tr>
<tr>
<td>Mix of home and health facility (48%)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Most in health facility (65%)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Almost exclusively in health facility (98%)</td>
<td></td>
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</tbody>
</table>

**Table 1: Variation in health system coverage and capacity and functioning across settings with different NMRs (based on 192 countries)**

*Cadres and actors at community level might vary even within countries. Data from reference 15 and from unpublished work (VKP).
asphyxia-specific neonatal mortality (11%) in those cared for by trained traditional birth attendants, but there is more uncertainty in assessing any effect on maternal outcomes. Some countries, such as Malaysia, used training for traditional birth attendants as a stepping-stone towards skilled care; others did not progress from that point. By the end of the 1990s, interest in community health systems fell and global policy refocused almost exclusively on the promotion of skilled care in childbirth. Governments were advised to stop

Panel 3: Ethiopia—providing interventions through outreach and community services while strengthening clinical care

Step 1: Assess the situation for neonatal health and create a policy environment conducive to neonatal health
Ethiopia is one of the poorest countries in the world, with a gross domestic product per person of US$100—less than half sub-Saharan Africa’s average. Public expenditure on health is among the lowest in the world with government and donor spending about $2.7 per person per year. Neonatal deaths account for 29% of child deaths, some 135 000 per year, with an NMR of 52 per 1000 livebirths. Only 6% of women deliver with a skilled attendant, and 8% receive postnatal or neonatal care within 48 h of delivery. The poor and those in rural areas have even lower coverage. There is a shortage of health professionals. Obstetric services are often unused even when accessible because of their high cost and low acceptability (most health workers are men). In 2004, the government and major stakeholders held a National Partnership Conference to agree on a plan to scale up child survival interventions. Use of the marginal budgeting for bottlenecks (MBB) method has been part of this process.

Step 2: Achieve optimum neonatal care within the constraints of the situation
The government has designed a health services extension package, deploying two female health extension workers (HEW) to every kebele (commune of 5000 inhabitants), all having received a year of training. The HEW’s main responsibilities are for maternal and child-health interventions, such as immunisation, micronutrient supplementation, and family planning, but other public-health and clinical responsibilities are included. A health promoter—one primary school graduate for 50 families—will assist the HEW to encourage healthy family practices, including home neonatal care and breastfeeding. During the first 3 years, the coverage of HEWs and health promoters will be progressively scaled up.

Step 3: Systematically scale up neonatal care
Medium-term to long-term strategies include the upgrading of clinical-care services, including increased deployment of midwives and improved obstetric care and clinical care of ill neonates and children.

Step 4: Anticipated coverage, effect, and cost
The MBB output shown in figure 2 indicates the predicted effect and cost per person of a series of phased packages of care with interventions to reduce child deaths, some of which address neonatal deaths. Over the first 8 years, scaling up of the health services extension package and community promoters package, with some upgrading of clinical services, is predicted to cost more than $4 per person per year—potentially resulting in a greater than 30% reduction in NMR mostly attributable to improved behaviours, such as clean delivery and exclusive breastfeeding. Outreach services alone (especially tetanus toxoid vaccination) would reduce the NMR by less than 10%. The expansion of clinical primary care from 2012–15 increases expected NMR effect to almost 50%. The estimated additional cost of $8–9 per person per year represents a tripling of current spending on health of $2.7 by the Ethiopian government and donors. This scenario allows the achievement of MDG–4 (two-thirds reduction in mortality rate of children aged younger than 5 years between 1990 and 2015), but is expected to reduce the maternal mortality ratio (MMR) by only a quarter by 2015. Achieving the MMR MDG will depend on additional substantial expansion of clinical referral services that take time to train and deploy additional health professionals and expand the hospital and road infrastructure, and the costs rise to more than $10 per person per year.

Figure 2: Projected cost and reduction in neonatal mortality associated with phased implementation of three service delivery packages in Ethiopia, 2004–15
training traditional birth attendants, since this factor was seen as ineffective and impeding investment in skilled care. In these policy shifts, the losers are today’s poor women and children, who have the highest mortality risk, yet face deteriorating community-health systems and weak clinical-care systems.

Conflict can be transformed into progress. Community and clinical care are both included in the definition of health systems. With phased programme planning, outreach and family-community services can be effective in ensuring access of the poor to basic services while professional clinical care is being strengthened and made more equitable. Furthermore, strong community services can promote demand for skilled care. Indeed, integrated management of childhood illness (IMCI) assessments suggest that clinical system strengthening or community activities alone have little effect—the greatest success comes when both are linked. Similarly, findings of studies that show a great effect on NMR at family-community level also have health system strengthening or build a parallel health system at the community level to provide clinical care.

Few countries with a large burden of neonatal mortality have a neonatal health strategy. Political commitment at national level is essential to sustained progress. Country obligations to meet the MDGs provide a timely trigger to initiate policy dialogue. Strong leadership is needed to integrate neonatal health into national plans and funding cycles—eg, poverty reduction strategies and credits—or other national opportunities such as the medium term expenditure framework, which Madagascar used (panel 3), and to link between programmes that do not usually collaborate. The decision-making level (national, subnational, or district) will identify which key stakeholders need to be engaged, possibly including: ministries of health, finance, or planning; health professionals; donors; and the private sector and community members. In 2002, the Government of Nepal developed a national newborn health strategy plan to the year 2017 through a consultative process, involving representatives from diverse backgrounds—eg, neonatology, safe motherhood, and community mobilisation. In India, the National Neonatology Forum raised the visibility of neonatal health issues through publications, expert meetings, engagement of national policymakers, and a successful neonatal resuscitation programme, resulting in the inclusion of neonatal care in the national child survival and safe motherhood programme in 1992.

Although strong leaders are important, the power of civil society, including the press, should not be ignored. Although national antenatal care coverage is 60%, development of clinical obstetric care remains limited. In 2003, only 23% of primary health centres were providing basic emergency obstetric care and only 17% of the second level referral hospitals had comprehensive obstetric care, mainly because of a lack of specialised staff. Madagascar’s nursing and medical schools do not produce sufficient staff. Most specialists reside in the cities and many leave the country to work overseas. Planning for the Madagascar medium term expenditure framework (MTEF) presents a funding opportunity to integrate a neonatal health strategy. The government has undertaken provincial consultations to refine national policies, and adapt these to provincial level. The marginal budgeting for bottlenecks (MBB) method has been part of this process since 2002, involving stakeholders in examination of district-level data.

Step 2: Achieve optimum neonatal care within the constraints of the situation

In view of the lack of skilled personnel, priority has been given to strengthening outreach strategies with an emphasis on antenatal care, including tetanus toxoid immunisation. The introduction of community IMCI provides opportunities to incorporate neonatal sepsis management, as well as to promote healthy family behaviours.

Step 3: Systematically scale up neonatal care

With the MBB method, key obstacles in supply and demand were identified and targets set for improved coverage for 2006 and 2011. Traditional birth attendants are an important part of many communities and by linking them to the health system, including on-site training at health facilities and increased accessibility to equipped health centres, the government aims to encourage increased coverage of skilled attendants.

Step 4: Anticipated coverage, effect, and cost

Figure 3 shows how the achievement of MDG-4 in Madagascar will depend on an additional $5 per person per year between 2011 and 2015 and is expected to reduce NMR by almost half. The maternal mortality ratio (MMR) is expected to fall by only one third, however, since outreach and family-community care is more effective at reducing neonatal and child mortality than maternal mortality rates.

Panel 4: Madagascar—accelerating progress towards MDG-4 by strengthening neonatal care

Step 1: Assess the situation for neonatal health and create a policy environment conducive to neonatal health

Madagascar has a gross domestic product of US$260 per person. Government health expenditure is low at $2.6 per person per year. Between 1997 and 2004 the mortality rate in children younger than age 5 fell from 142 to 94 (34%), but the NMR only fell from 41 to 34 (17%). A third of deaths in children younger than age 5 years are neonatal—some 24 000 a year—increasing policy attention on neonatal health care. National child survival strategies are being revised, to focus especially on neonatal survival and malaria. Although national antenatal care coverage is 60%, development of clinical obstetric care remains limited. In 2003, only 23% of primary health centres were providing basic emergency obstetric care and only 17% of the second level referral hospitals had comprehensive obstetric care, mainly because of a lack of specialised staff. Madagascar’s nursing and medical schools do not produce sufficient staff. Most specialists reside in the cities and many leave the country to work overseas. Planning for the Madagascar medium term expenditure framework (MTEF) presents a funding opportunity to integrate a neonatal health strategy. The government has undertaken provincial consultations to refine national policies, and adapt these to provincial level. The marginal budgeting for bottlenecks (MBB) method has been part of this process since 2002, involving stakeholders in examination of district-level data.

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Panel 5: Gujarat State, India—increasing use of clinical-care services

Step 1: Assess the situation for neonatal health and create a policy environment conducive to neonatal health

Although the NMR for India is 43 per 1000 livebirths, there is considerable variation by state from 14 in Kerala to 55 in Madhya Pradesh. The NMR for Gujarat State is 40, close to the national average for India. Gross domestic product is US$447 per person and national government health expenditure is US$5 per person per year. The main challenge for neonatal health in Gujarat is stagnation in the coverage rates of skilled attendance (at 54%) and limited geographical access in some districts. With the launch of the second 5-year phase of the national reproductive and child health (RCH-II) programme, there is an opportunity to strengthen strategies and increase resources to scale up neonatal health activities. Gujarat State has used the marginal budgeting for bottlenecks (MBB) method as part of their planning process since November, 2003; stakeholders have reviewed interventions and prioritised those with the highest expected effect.

Step 2: Achieve optimum neonatal care within the constraints of the situation

The priority interventions identified are to promote healthy household and community behaviours, and strengthen emergency obstetric care and emergency neonatal care. This action is being implemented in UNICEF’s border district cluster strategy by improving the subcentre degree of care through strengthening and integrating existing health and nutrition activities.

Step 3: Systematically scale up neonatal care

IMNCI is being scaled up, and emphasises at least three home visits within the first 10 days of life to promote exclusive breastfeeding, early recognition of illness, and timely management of complications. Furthermore, private sector involvement is planned, with the state government purchasing insurance to increase use of skilled attendants at birth.

Step 4: Anticipated coverage, effect, and cost

Figure 4 shows how the achievement of MDG-4 in Gujarat is predicted to depend on an additional $5 per person per year between 2011 and 2015, but is expected to reduce NMR by two-thirds and the maternal mortality ratio (MMR) by almost half, mainly through strengthening of clinical services.

Step 2: achieve optimum neonatal care within system constraints

Programmes at any level—local, national, or international—depend on effective management.15 Amounts of maternal and neonatal health funding are inadequate for the size of the problem, further emphasising the need for data-driven prioritisation and efficient programme management. A phased approach to building a health system starts with the most achievable mortality reduction strategies, such as outreach campaigns for tetanus toxoid coverage, and progresses to more comprehensive community and outreach packages, while building steadily towards higher coverage and quality of skilled clinical care (table 2).14,15,16 In the long term, the focus shifts to quality and equity of skilled care in a stronger health system, including comprehensive emergency obstetric and neonatal care. The details of the adaptation process vary from place to place, but common principles can be identified.

Start with outreach or family-community care

Beginning with outreach and family-community activities adapted to the local context might be the most feasible option and bring early success in saving neonatal lives. When implementing, adaptation of strategies is needed to achieve optimum effect, and can take various forms, including altering the service delivery approach or the cadre(s) of worker involved. For example, most recommendations stipulate the treatment of neonatal infections with intravenous antibiotics in a health facility. However, oral antibiotics have been used for neonatal pneumonia at the community level, and findings of a meta-analysis26 indicate a subsequent 27% reduction in NMR. This approach is now part of community-based IMCI in India and Madagascar. The use of injectable antibiotics at community level is controversial, but warrants further study in view of the potential effect.27 Where skilled personnel are scarce, use of other cadres of workers for specific tasks might be possible; in some countries, for example, medical assistants do caesarean sections.28 Another strategy is to combine skills across teams. For instance, community-based birthing homes staffed by traditional birth attendants and supervised by skilled attendants raise coverage of skilled care over time.29 Bringing traditional birth attendants into facilities as part of their training increased emergency obstetric referrals in Brazil.30 Community-based workers can also collaborate as a team—for example, in Gadchiroli, India, traditional birth attendants have primary responsibility for the mother whereas a village health worker is responsible for the newborn baby.31

A specific cadre of community-based health workers capable of effectively addressing neonatal health might or might not exist (table 1). An important question is whether expanded availability of skilled care could be accomplished by retraining existing community workers, or whether a new cadre of workers needs to be trained.1 Ethiopia has decided on a new multipurpose family-level worker (panel 3). The effort and expense of training new community health workers and the necessity for careful supervision and strong referral systems and the costs they entail should not be
Mortality setting

<table>
<thead>
<tr>
<th>Immediate strategies</th>
<th>NMR &gt;45</th>
<th>NMR 30–45</th>
<th>NMR 15–29</th>
<th>NMR &lt;15</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Principles</strong></td>
<td>Build on outreach services; focus on high priority family behaviours; start strengthening at least district-level facilities</td>
<td>Further strengthen outreach services and family and community care; increase coverage of skilled care; improve services in district and sub-district level facilities</td>
<td>Universalise outreach and family and community care as well as skilled care; strengthen care in facilities down to the first referral level</td>
<td>Ensure equity; promote quality, monitor and improve long-term outcomes after neonatal complications</td>
</tr>
<tr>
<td><strong>Outreach</strong></td>
<td>Increase coverage of maternal TT2; consider TT2 campaigns; provide family planning</td>
<td>Strengthen antenatal care (increase coverage; introduce standards of care; improve supply of commodities)</td>
<td>Achieve full coverage with antenatal care targeting unreached populations; consider introducing additional antenatal care interventions as appropriate</td>
<td>Provide close-to-client care and continuity of personnel</td>
</tr>
<tr>
<td><strong>Family and community</strong></td>
<td>Consider social marketing of clean delivery kits; teach TRAs clean delivery practices and appropriate referral (where they provide care at delivery); discourage harmful practices (eg, cow dung on the cord); promote demand for care (eg, women’s groups); introduce family-community care (consider home visiting to promote breastfeeding, thermal care, clean cord care, extra care for low birthweight infant)</td>
<td>Continue to promote demand for care; strengthen family-community care and identify specific behavioural targets such as increasing the practice of exclusive breastfeeding to 6 months of age; consider community-based case management for pneumonia</td>
<td>Continue to promote healthy home behaviours and care seeking</td>
<td>Develop community approaches to address unhealthy behaviours such as smoking and drug abuse</td>
</tr>
<tr>
<td><strong>Clinical</strong></td>
<td>Introduce emergency obstetric care and emergency neonatal care, at least in district hospitals</td>
<td>Increase skilled attendance; ensure emergency obstetric and neonatal care at district and sub-district level facilities; develop comprehensive obstetric and neonatal care at referral hospitals; strengthen referral system and links between communities and facilities</td>
<td>Attain full coverage with skilled attendance; targeting unreached populations; ensure emergency obstetric and neonatal care at peripheral facilities; develop comprehensive obstetric and neonatal care at district hospitals</td>
<td>Achieve full coverage with clinical care, including intensive neonatal care; addressing inequities; improve the clinical quality of care and promote family-friendly care</td>
</tr>
</tbody>
</table>

Medium- and long-term strategies

| **Principles** | Develop plans to increase human resources, finances, and commodities to scale up coverage of skilled attendance, outreach services, and family-community care; strengthen links between communities and facilities; promote community participation and empowerment | Implement plans to increase coverage of skilled personnel, especially in hard-to-work places; introduce clinical guidelines, supervision, and managerial methods; design financing mechanisms to protect the poor | Improve quality of obstetric and neonatal care—eg, maternal-perinatal audit; address remaining inequities; prepare for full coverage of neonatal intensive care | Consider establishing regionalised perinatal care; provide long-term follow-up for infants with major complications |

| **Series** | **Table 2:** Phasing of immediate, medium-term, and long-term strategies to improve neonatal survival, according to baseline NMR |

Underestimated. Such efforts should be designed as a pathway moving towards skilled care, and not a diversion.

**Identify and address missed opportunities**

An important initial step in improving neonatal health in settings with weak health systems is to identify and address missed opportunities within existing services. In sub-Saharan Africa, for example, almost 60% of women attend at least two antenatal clinics, yet only 42% receive the recommended two tetanus toxoid immunisations. The marginal cost to ensure immunisation of these women is not high, yet the potential benefit is great, especially in countries with a high prevalence of neonatal tetanus. Other frequently missed opportunities during routine antenatal care visits include counselling on birth and emergency preparedness, identifying and treating pregnant women with syphilis, and providing intermittent presumptive treatment for malaria.

Accountability within the health system is necessary to ensure that opportunities are maximised. Auditing maternal and neonatal deaths in facilities can be an effective spur to change, especially if a non-judgmental approach is maintained. Audit systems that integrate with policy can be effective in altering district and national policy. The perinatal problem identification programme in South Africa covers 30% of the country’s births from more than 100 facilities. These data have helped to galvanise national priorities for reducing perinatal deaths, including: improvements in intrapartum care to reduce deaths associated with birth asphyxia, especially in rural areas (eg, maternity waiting homes); more effective implementation of syphilis screening and treatment; and closer investigation of disparities in low birthweight between settings. Accountability is also crucial in controlling overtreatment, such as unnecessary caesarean sections. A new global WHO initiative entitled beyond the numbers has been launched, which aims to institutionalise maternal mortality audits. Not including fetal and neonatal deaths seems to be a missed opportunity, since many of the underlying system failures are the same, and most maternal deaths involve a stillbirth, a neonatal, or an infant death.
Coordinate across programmes

Coordination along the continuum of care between safe motherhood and child survival programmes is essential if substantial advances in neonatal survival are to be made. Many other types of vertical programmes also affect neonatal outcomes, including family planning, immunisation, sexually transmitted diseases, and HIV/AIDS. Child health programmes are working to strengthen clinical care, integrate outreach services, and step up behaviour-change approaches. These are all opportunities to include aspects of neonatal health interventions, which have often been omitted. For example, until recently, global guidelines for IMCI have not included care of newborn babies in the first week of life, and the drive to add this factor has been led by country demand. India has now renamed IMCI as IMNCH, adding N for newborn baby (panel 5). Likewise, guidelines for emergency obstetric care services can be coupled with emergency neonatal care so that the two are developed simultaneously—increasing cost-effectiveness for both mothers and babies. In countries where skilled attendants are available, core competencies for essential care and care of sick babies should be part of preservice training. The marginal cost, for example, of adding neonatal resuscitation training, equipment, refresher courses, and supervision for midwives is estimated at less than 2 cents per person per year.26

Step 3: Systematically scale up neonatal care

If only family-community and outreach interventions are scaled up, without attention to clinical care, the final effect is predicted to be much lower (20–35% vs >50%; panel 3).7 Hence, in the medium term and long term, focus should move to quality and equity of skilled care within a stronger health system, including emergency obstetric and neonatal care; the development of which is more challenging, costly, and time consuming. Supply and demand obstacles should be systematically identified and addressed, since each constitutes an essential condition for effective coverage with neonatal care. Table 3 summarises the most common obstacles in the three service delivery modes and the operational strategies to address these obstacles.

<table>
<thead>
<tr>
<th>Underlying causes</th>
<th>Operational strategies</th>
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<tbody>
<tr>
<td>Family and community care</td>
<td>Research to understand practices, beliefs, community roles, and networks</td>
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<tr>
<td>Lack of demand for neonatal care</td>
<td>Strengthen existing community health workers, if appropriate deploy additional providers</td>
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<tr>
<td>Inadequate information about healthy or unsafe behaviours for neonatal care</td>
<td>Partner with community opinion leaders and involve women’s groups</td>
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<tr>
<td>Cultural milieu such as traditional practices, fatalism</td>
<td>Promote intrasectoral and intersectoral collaboration—eg, with family planning, education, nutrition—and involvement of non-governmental organisations</td>
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<tr>
<td>Poor supply of affordable household commodities</td>
<td>Strengthen supply logistics and legal frameworks</td>
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<tr>
<td>Poor access for communities: long distances, limited transport</td>
<td>Implement community-based distribution</td>
</tr>
<tr>
<td>Cost of commodities</td>
<td>Develop social marketing—eg, for clean delivery kits, consider subsidisation</td>
</tr>
<tr>
<td>Lack of legal framework for retail of commodities</td>
<td></td>
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<tr>
<td>Population-oriented outreach services</td>
<td></td>
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<tr>
<td>Low quality of care—eg, antenatal care</td>
<td>Strengthen human resources; promote evidence-based guidelines/standards, provide job aids; strengthen in-service and preservice training; provide supervision and incentives, not necessarily financial; develop/review essential commodity policies; strengthen supply management; consider use of innovative appropriate technologies; engage and educate communities; monitor drop-out and track defaulters</td>
</tr>
<tr>
<td>Erratic supply of essential commodities and diagnostics</td>
<td></td>
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<tr>
<td>Poor management of supply chain</td>
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<tr>
<td>Transport and cold chain failures</td>
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<tr>
<td>Lack of information, negative experiences with health system</td>
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<tr>
<td>Distance, unpredictable contacts, cost</td>
<td></td>
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<tr>
<td>Individual-oriented clinical care</td>
<td>Train and regulate informal and qualified health workers</td>
</tr>
<tr>
<td>Lack of skilled personnel</td>
<td>Consider performance-based payment</td>
</tr>
<tr>
<td>Inadequate numbers trained, low pay, disincentives to work in rural area, absenteeism, brain drain</td>
<td>Consider hardship allowances for rural postings, if appropriate</td>
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<tr>
<td>Lack of standards for care, standards not known/adapted/ promoted at national level, poor supervision</td>
<td>Implement incentives for starting private services in underserved areas</td>
</tr>
<tr>
<td>Low accountability and motivation of health staff</td>
<td>Adapt and promulgate clinical guidelines and accreditation systems</td>
</tr>
<tr>
<td>Training often not skills-based</td>
<td>Strengthen in-service and preservice training</td>
</tr>
<tr>
<td>Low accountability and motivation of health staff</td>
<td>Provide supervision, promote quality assurance</td>
</tr>
<tr>
<td>Social gap between health staff and poor families</td>
<td>Institutionalise clinical and mortality audits</td>
</tr>
<tr>
<td>Delayed use of services and poor compliance with treatment</td>
<td>Use a mix of strategies as appropriate including: birth preparedness messages, emergency transport schemes, and maternity waiting homes</td>
</tr>
<tr>
<td>Low incomes/resources, lack of social security systems</td>
<td>Harness telecom technology for timely response</td>
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<tr>
<td>Corrupt practices by public sector providers</td>
<td>Protect the poor from user fees with a mix of approaches including: community funds and loans, subsidised care, conditional cash transfers, health insurance, voucher-based reimbursements for providers, ensure accountability of the health system</td>
</tr>
<tr>
<td>High cost of private sector care</td>
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Table 3: Obstacles to and strategies for scaling up of neonatal care for family-community, outreach, and clinical services
Indonesia. The quality of clinical care for sick newborn providers—eg, community midwives in Malaysia and childbirth care by upgrading the skills of intermediate staff—are absent at any point in time. Countries, aided by programmes to address HIV could detract from other important impediment to scaling up clinical care in high prevalence, deaths due to AIDS might be an important cause of staff loss. Strongly vertical health-systems’ strengthening. Absenteeism is also a important cause of staff loss. In India, an average of 40% of health facility programme,46 families receive financial stipends if they use under the poverty line should receive monetary compensation for institutional childbirth (panel 5).

Supply obstacles
Lack of skilled personnel is the one of the most important impediment to scaling up clinical care in high and very high NMR settings (table 3). Many countries train insufficient numbers of providers, and these are further depleted by brain-drain. In some countries with high HIV prevalence, deaths due to AIDS might be an important cause of staff loss. Strongly vertical programmes to address HIV could detract from other health-systems’ strengthening. Absenteeism is also a problem. In India, an average of 40% of health facility staff are absent at any point in time. Countries, aided by partners, should invest in skilled attendance as a medium-term to long-term strategy. Some countries have successfully enhanced access to professional childbirth care by upgrading the skills of intermediate providers—eg, community midwives in Malaysia and Indonesia. The quality of clinical care for sick newborn babies and mothers can be improved. Global guidelines are available about care in normal pregnancy and childbirth, as well as for complications of mothers and neonates. Use of nationally adapted versions of these guidelines in preservice and inservice training is an important step. For example, capacity to use a partograph in childbirth, resuscitate a newborn baby, and manage neonatal sepsis should be taught as part of treating obstetric emergencies could lead to opiate use in the community, especially of clinical care, is a major obstacle in most countries. Formal user fees, as well as under-the-table payments for care are often great, and act as powerful disincentives to care-seeking. The cost of treating obstetric emergencies could lead to expenditures that are catastrophic to family finances. The poorest seldom enrol in voluntary insurance schemes, even community-based plans. Free provision of basic neonatal care for all works in the context of strong, pro-poor governments—eg, Sri Lanka, Cuba—but free services in other contexts might be captured by the elite or benefit civil servants and their families. Cross-subsidisation is effective. A combination of mechanisms might be necessary to safeguard the poorest. 

Demand obstacles
Low demand for care and late use are often linked to the barriers of low acceptability or affordability. Long waiting times—eg, for antenatal care—result in high opportunity costs, even when services are free. Social distance between mother and health workers, because they are men or from a different caste or ethnic group, reduces cultural acceptability (panel 3). Comparing the profiles of non-users and users of services is essential to overcoming barriers. In Mexico’s Progresa programme, families receive financial stipends if they use antenatal and immunisation services, which has increased their use. Women’s groups could be an untapped source of influence, as seen in Bolivia and Nepal. In Gujarat, India, it is proposed that families under the poverty line should receive monetary compensation for institutional childbirth (panel 5).

Affordability, especially of clinical care, is a major obstacle in most countries. Formal user fees, as well as under-the-table payments for care are often great, and act as powerful disincentives to care-seeking. The cost of treating obstetric emergencies could lead to expenditures that are catastrophic to family finances. The poorest seldom enrol in voluntary insurance schemes, even community-based plans. Free provision of basic neonatal care for all works in the context of strong, pro-poor governments—eg, Sri Lanka, Cuba—but free services in other contexts might be captured by the elite or benefit civil servants and their families. Cross-subsidisation is effective. A combination of mechanisms might be necessary to safeguard the poorest.

Low continuity and poor compliance could emerge as problems, even when initial use of services is high.
Improved patient education, defaulter tracing, and home follow-up visits have proven effective in increasing continuity and compliance.53 Success might be linked to incentive mechanisms for workers: either performance-based payments or specially remunerated outreach workers.

**Strengthen supply and demand**
Panels 2–4 describe the main supply-side and demand-side obstacles and strategies to increase effective coverage of neonatal health interventions within existing programmes in Ethiopia, Madagascar, and Gujarat State, India. A systematic analysis of the determinants of effective coverage involving a range of partners has guided the identification of operational strategies. Table 4 shows the modelled effect and cost estimates for Ethiopia, Madagascar, and Gujarat. Methods are detailed in panel 2. Little effect on NMR is expected if neonatal health-care packages are implemented within the constraints of the existing health system (scenario 1) with little or no change in coverage. The medium-term objectives selected in every country or state for 2010, if met, would have more effect (scenario 2), with an anticipated 20–47% reduction in NMR, at an incremental cost of $3–6 per person per year. The increased coverage of child and neonatal interventions that would be needed to achieve the Millennium Development Goal for child survival (MDG-4) (scenario 3) and the predicted cost and effect are also shown. The predicted effect on NMR ranges from 25% to 65%, and the estimated incremental costs vary from around $5 in Madagascar and Gujarat to $9.50 in Ethiopia, assuming extensive health systems strengthening over a short period of time, or around $8, if the system strengthening is phased over 10 years (panel 3). This scenario implies an increase in government health expenditures of almost two-fold in Madagascar and three-fold in Ethiopia. These costs per person differ from those given elsewhere in this series, since the specific costs of scaling up human resources and building facilities are included. Hence, the cost given here is higher, but variable dependent on the extent of the health-system strengthening needed.

**Step 4: monitor coverage and measure effect and cost**
Programme management information systems should include periodical assessments of coverage of neonatal interventions, since in most high-mortality countries changes in NMR are usually measurable only on a periodic—eg, 3-year—basis, through costly and labour-intensive household surveys. Systematic attention to equity assessment, in addition to overall population coverage, is important if high coverage is to be achieved for the poor.49 Locally important obstacles to demand for and supply of care should be tracked, along with coverage and mortality indicators. Existing data are often underused; if 50% of deliveries are in facilities, service statistics data cannot be considered representative, but might still be useful for assessing the predominant causes of death and illness and for audit of substandard care within the facilities.55

Research tends to focus on assessing effect of the biological intervention, with little consideration for the requirements of the health-care system for effective delivery,43 including examination of alternative strategies and cadres of workers. Learning from implementation in diverse settings is essential. There is an absence of careful assessment of the marginal benefit and cost of adding neonatal interventions to existing programmes, such as safe motherhood, IMCI, prevention of mother-to-child transmission of HIV, malaria, and sexually transmitted diseases in pregnancy. Developing high-tech devices for neonatal care is a large for-profit industry focused on the 1% of neonatal deaths that happen in rich countries; yet little is spent on the development and testing of simple, low-cost methods, technologies, and devices for the prevention, detection, and management of neonatal illnesses and emergencies in the places where most fetal and neonatal deaths take place (figure 5). Such a wide research remit will be most successful through partnerships.56,57

Figure 5: A newborn baby is examined by a community nurse in Chad
Lancet Neonatal Survival Steering Team

Joy E Lawn, Simon Cousens, Zulfikar A Bhutta, Gary L Darmstadt, Jose Martines, Vinod Paul, Rudolph Knippenberg, and Helga Fogstad

Conflict of interest statement
We declare that we have no conflict of interest.

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